



ALPHA COMPUTERS

1690 West 6THST # E - CORONA, CA 92882

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IT SERVICES AND MAINTENANCE CONTRACT

Between: **ALPHA COMPUTERS** and **YOUR COMPANY**

The IT services and maintenance contract will be designed and set up to meet the requirements as outlined. **ALPHA COMPUTERS (AC)** will use its own internal design, maintenance, repair techniques and methodologies to provide a quality and comprehensive service to the satisfaction of **YOUR COMPANY**.

The cost of the maintenance agreement will be **\$00.00 (dollar amount) per month**, payable by **YOUR COMPANY** at the start of each month to **ALPHA COMPUTERS**.

Alpha Computers agree to:

- Carry out network configuration and network administration tasks.
- Carry out necessary maintenance, repairs, and configuration changes with **YOUR COMPANY** changing business needs as well as providing help and advice on network and computer system issues.
- Assist in the installation of any software where necessary; provide any maintenance and reasonable support required by **YOUR COMPANY** to ensure minimal business downtime.
- Provide support and advice in the effective use of network and computer resources.
- Provide regular and routine system maintenance and performance checks to keep all systems running at optimal level.
- Set-up and put into place the following systems: anti virus, automated backup, fast system recovery and remote support, if required.

Alpha Computers:

- Will not be responsible for damage or side effects caused by deliberate tampering, alterations, and amendments to the system settings, network or hardware.
- Cannot be held liable for the loss of data caused by users.
- Maintenance does not include for example software development and website development, or support of custom written software.
- Cannot be held liable for the failure of software or hardware as equipment failure is inevitable and cannot be avoided completely.
- Cannot be held responsible for **YOUR COMPANY** not meeting software license agreements.
- This agreement does not cover the cost of hardware and/or software required. **ALPHA COMPUTERS** will be more than willing to supply such items at reasonable cost to **YOUR COMPANY**, when required.

Please note all the above terms relating to your contract with **ALPHA COMPUTERS**. Any changes will be notified to you in writing. Should you require further information on any matter do not hesitate to contact us.

Signatures:

I have received a copy of the Contract Notes and understand the terms of my contract with **ALPHA COMPUTERS**.

YOUR COMPANY: _____

ALPHA COMPUTERS: _____

Date: